# 國泰公益集團2021年報

2021 Cathay Charity Group Annual Report



## Love Sustains When Cathay is Around

"Be kind, for everyone you meet is fighting a hard battle." -Plato

As of today, the global pandemic of COVID-19 had been raging the world for more than two years. Countless families are broken; people are disheartened. Now, many have recognized that it is not possible to reach "COVID Zero" but taking vaccination is the most important COVID strategy. Every individual on earth is fighting this battle. Nothing but inclusion and solidarity could help us win the ultimate victory.

To protect ourselves and others, we have complied with COVID measures and changed a lot of habits and routines. Despite the losses and inconveniences that many have encountered, our society still stand firm as a whole to fight against COVID-19. During the course, we have witnessed a lot of people, businesses and groups with capabilities doing whatever they can in fighting for our home. Such spirit has touched a lot of people.

With great power comes great responsibility. Over more than four decades, Cathay Charity Group, its affiliates of Cathay Charity Foundation, Cathay Real Estate Foundation, and Cathay United Bank Foundation, have held on to our mission from day one. Happiness is bringing happiness to others. We consolidate all Cathay people's love and strengths within the Group and make every effort to bring help to every little corner of our society. We hope Cathay's long-lasting deeds will move the heart of people so that more will join our cause in sharing love and prosperity from generation to generation.

Last but not least, we'd like to thank all of our Cathay medical professionals for protecting the health of the general public. They have been bravely guarding against the pandemic on the front line, and they have been doing this for a long time. From the bottom of our heart, we want to say, "Thank you for your selfless dedication and stamina!"

May the world become COVID-free. May the world peace.

## A friend in need is a friend indeed

Ever since the pandemic broke out, all nations have received huge impacts on medical services, education and economy. The world's politics also went through a period of turbulence. At the same time, Taiwan seem to be separated from the turmoil in the outside world. How lucky we are! The entire nation, from the governments, medical professionals at the front line to normal people, are with one mind, determined to fight against COVID. We have been through gains and losses, be it tangible or not. No matter what, we are in it together and we cherish every day being blessed by God.

The Taroko Express train derailment on April 2, 2021 shocked the society. In light of the deadly accident, blames, condemnations and requests on accountability swarmed. It's necessary to investigate the root causes, but it's not Cathay's expertise. Therefore, Cathay chose to do what it is good at by initiating emergency relief program immediately. To reduce the impacts of the disaster, Cathay assisted passengers to apply for claims and provided medical aids that were needed urgently. Cathay Group holds the belief of protecting lives and offering happiness as its unwavering value.

With its commitments to locals over decades, Cathay Group has shared weal and woe and formed a codependent relationship with this land. Wherever help is needed, you can see Cathay people around. For 2021, although our charity programs were restricted due to the COVID-19, we felt that we couldn't bear the consequences of not providing help to the needy. A summary of our achievements in 2021 is stated as below:

Initiatives for indigenous and new immigrant communities:

To provide support to the indigenous communities and social enterprises, Cathay purchased self-made products from the Down Syndrome Foundation, Yu-Cheng Social Welfare Foundation, and Pingtung Christian Bethany Home. Furthermore, Cathay assisted Taitung's Bunun Cultural and Educational Foundation to promote tourism so as to help them supporting themselves. In terms of the initiatives for new immigrants, Cathay Group continued to cooperate with the Eden Foundation in organizing Leadership Development Camp for 2nd Generation Immigrants. The goal is to provide extracurricular programs for the 2nd generation immigrants so that they will possess more skills to play their potential in full.

#### **Education initiatives:**

In 2021, Cathay Charity Group continued to organize Cathay Youth Excellence Scholarship and Dream Come True Program, providing young adults and school children with scholarships to encourage them to play with creativity and pursue their dreams with confidence. The Elevated Tree Program in 2021 supported 6,784 under-privileged children by covering their tuitions. In addition, the Program also extended its focus to the promotion of sports events by sponsoring events and equipment and coorganizing events, hoping to promote sportsmanship and sound development for teenagers. In order to support the education in the remote country, Cathay also sponsored the DFC Teacher Enhancing Program which provided free and innovative teaching resources to teachers.

#### Social Charity:

Cathay's yearly summer blood donation events were impacted due to the COVID alert. However, Cathay Charity Group still co-organized the blood donation program with the Taiwan Blood Services Foundation and recruited 62,721 bags of blood. It was not only a rare success during the pandemic but also a boost to the general sentiment. Similarly, there was no reason at all to halt the Winter Warmth Program during this difficult time. Cathay's Winter Warmth Program covered 110 elementary schools in the remote country this year. The winter supply was sent to numerous children in need and provided warmth during the winter season. Care to the elders is something essential to the aging society. This year, we established the fourth Cathay's Happy Farm where we carried out "hen-raising" therapy. The elders were able to gain comfort and a sense of achievement from moderate physical labor and others' company.

#### Promotion of art events:

The pandemic made people worry about the future and the arts can be the best healing therapy. The Emerging Artists Exhibition under the Cathay Art Festival provided a platform for senior high school students and college students. Cathay provided attractive monetary prizes to encourage young people spilling their creativity. The artists of the new generation may have emerged. As a safety measure, Cathay United Art Center set up a virtual gallery on its official website for people to appreciate the winning works at home.

Facing the COVID-19, we might have to sacrifice or compromise to some extent. However, we witnessed the kindness of humanity in the adversity. It is like a star and its light has never disappeared in darkness. When we stand firm in faith, we will see the light. With Cathay being around, we look forward to seeing more beautiful landscape after the storm settles and to greeting a wonderful tomorrow!

Chairman of Cathay Charity Foundation



Ching-Kuei Chang

Chairman of Cathay Real Estate Foundation



Chairman of Cathay United Bank Cultural & Charity Foundation



Roger M. H. Lee

## 2021 Cathay Charity Group Annual Report

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## The Tenderness of Big Tree

Always around is the Big Tree, a quiet existence with love at all times.

When Big Tree reaches out wide enough,
a walk under it in summer
becomes less scorching.
It even protects us from rain or haze.
When Big Tree reaches out wide enough,
(Look!)
it becomes a roof
sheltering passersby who are in need.

Highs and lows are part of life. Keep in mind Big Tree, tender and inclusive, is always around.



## **2021 Annual Work Progress Report for Cathay Charity FoundationCharity Foundation**

For the year of 2021, Cathay Charity Foundation implemented all works in accordance with its annual work plan. To fulfill its corporate social responsibility, Cathay carries out its mission by diverse methods. It has dedicated much resources into social care, volunteer causes, educational support and talent cultivation. With love and care as its central spirit, Cathay keeps investing resources, intending to create a better society with people from all walks of life. In the year of 2021, the total expenditure was NT\$ 26,482,970 (US\$ 954,685). The information of the major expenditure is described as below:

#### I. Social Welfare

1. Care program for 2nd generation immigrants

The Foundation organized the Leadership Development Camp for 2nd Generation Immigrants, in which participants were assigned to three sub-programs of empowerment by age, empowerment in general, and empowerment by subjects. The goal is to increase the 2nd generation immigrants' skills and capabilities.

- 2. Empowerment Programs
  - (1) Dream Come True Program: The Program allows elementary school children and their teachers to form a team, participating children to propose a dream project, and them making efforts to realize it. The course of the journey helps enrich their education and nurture their independent thinking. The 2021 Dream Come True Program selected 19 schools and presented prizes in total of NT\$ 3.71 million (US\$ 133,742).
  - (2) After-school Care Program: The Foundation works with Chongwen Women's Association of Yunlin, Little Grass Book House of Sanxia, and Let Love Fly of Hualien to establish the after-school care program. This program offered tutorial sessions to 102 children to improve their learning.
  - (3) Cooperation with Teach For Taiwan (TFT):

A three-year partnership project initiated by three affiliate Cathay Foundations altogether with TFT. With support from Cathay Charity Group, TFT recruits and trains teachers for the remote country so as to create more balanced education resources and transform the scenes of education in the remote country.

(4) DFC (Design For Change) Teacher Enhancing Program:

By removing the geographical limitations, this program allows the teachers in the remote country to have access to sufficient free teaching resources of innovation. 3. Youth and Talent Development

- granted to 65 financially challenged students and 26 outstanding proposals.
- bringing inspirations to almost 2,700 people.
- university students.
- 4. Winter Warmth Program

The 2021 Winter Warmth Program was held at 110 elementary schools in the remote country where resources were scarce and hard to arrive, sending winter clothing to children and benefiting more than 9,000 people.

5. Senior Care

With community public life as the central concept, Cathay volunteers and local communities work together to establish interactions with local seniors. In 2021, the fourth Cathay Happy Farm was finished and 72 anti-fraud board games were held, benefiting almost 2,000 people.

- 6. Support for the Underprivileged
  - (1) Subsidies for low-income households and medical services income households and the disabled.

(1) Cathay Youth Excellence Scholarship: Through the recognition, Cathay hopes to bring encouragement to the young scholarship recipients and calls on them to care for the society and make Taiwan a better place. In 2021, a total scholarship of NT\$ 7.47 million (US\$ 269,286) was

(2) Mixed Disabled Troupe: The Troupe, formed by disabled performers, conducted 6 performances at schools in 2021 and shared the values of life by telling their own stories to high school students,

(3) Collaboration with University Clubs: Cathay's value of caring about the remote country and 2nd generation immigrants was extended to universities by the sponsorship of camps held by

This program supported 208 cases with a total fund of NT\$ 2.151 million (US\$ 77,541) in 2021, helping them to resolve difficulties in life or to take care of poor children who need medical care urgently. In addition, the promotion of micro insurances was targeted towards middle to low

#### (2) Other social welfare donation

Funds were donated to social welfare organizations, including Andrew Charity Association, New

Taipei City Autism Association, Holy Word Foundation, and Purple Lotus Charity Foundation.

An expenditure of NT\$ 19,917,841 (US\$ 718,019) was spent in this regard.

#### II. Social and Environmental Events

1.Summer Blood Donation Campaign

It wasn't easy to recruit blood donation in 2021 due to COVID alert, but Cathay decided it was necessary in order to fulfill medical needs. Cathay held blood donation campaigns together with the Taiwan Blood Services Foundation and achieved a great result by receiving support from about 41,522 donors and collecting 67,721 bags of blood.

#### 2.Tree-planting

Every year Cathay supports the tree-planting events held in March by local governments. However, due to the pandemic, Cathay only participated the removal of Mikania micrantha held in Nan'ao, Yilan, and it still helped maintaining the local ecology.

#### 3. Charity Bazaar

Normally, Cathay works with Eden Social Welfare Foundation, YMCA Taichung and YMCA Kaohsiung in organizing charity bazaars. Again, due to the pandemic, we only managed to organize one bazaar in Taichung. The proceeds from the event was NT\$ 750,000 (US\$ 27,037) and it would be used for charity purposes, helping 2nd generation immigrants. underprivileged school children and seniors. The total expenditure for the above mentioned was NT\$ 6,565,129 (US\$ 236,667).

XII

## 2021 Annual Work Progress Report for Cathay United Bank Foundation

In 2021, Cathay United Bank Foundation implemented all works, including education for children, charity and public welfare, art events and sponsorship, in accordance with its annual work plan. In the year of 2021, the total expenditure was NT\$ 40,081,233 (US\$ 1,444,889). The information of the major expenditures is as follows:

#### I. Education for Children

1. Elevated Tree Program—Grow A Big Tree From A Shoot

The Foundation continued the carrying out of the Elevated Tree Program, helping the basic education to take root and ensuring children's access to school and further a future of their own. In 2021, the Elevated Tree Program appropriated donation fund to help paying tuitions, collection fees and tutoring fees for 6,784 under-privileged children.

At the same time, the Program extended its focus to sports events, as in line with its spirit-- growing a big tree. The Program supported the physical education at different junior high schools and elementary schools so that children were able to learn self-discipline and team spirit in large sports events and discover themselves through competitions.

In 2021, Cathay sponsored the soccer team of Shuei Li Elementary School (in Nantou County) and 9 other sports teams to participate in competitions, pay for training and purchase gear. Cathay also sponsored tree sports games including the Sunrise Village Cup National Junior Football Game. The total expenditure in this regard was NT\$ 11,502,543 (US\$ 414,655).

#### 2. Campaigns organized across Cathay Charity Group

The co-organized projects include Cathay Youth Excellence Scholarship, Teach For Taiwan, Dream Come True Program, After School Care Program in the remote country, Winter Warmth Program and the production of Cathay Charity Group Annual Report. The total expenditure in this regard was NT\$ 8,712,000 (US\$ 314,059).

#### **II. Charity and Public Welfare**

To support the development of indigenous communities and social enterprises, Cathay purchased self-made products from the Down Syndrome Foundation, Yu-Cheng Social Welfare Foundation, and Pingtung Christian Bethany Home. The real demands from Cathay helped bringing income for these organizations. Furthermore, Cathay provided sponsorship to the Bunun Cultural and Educational Foundation for the communities to develop tourism and support themselves. Cathay's sponsorship to the Pingtung Christian Bethany Home was realized through services of diversity so that the recipients were able to bring their capabilities in full play. The total expenditure in this regard was NT\$ 4,113,314 (US\$ 148,281).

#### **III. Arts Events**

In order to support local arts and art education, Cathay United Art Center has been regularly holding art exhibitions and Art Lectures, providing a platform for Taiwan's artists and free access to art appreciation and knowledge for the general public. Despite the restrictions imposed by COVID measures, the Art Center still managed to organize five art exhibitions and five Art Lecture Series. The winning works of the Emerging Artists Exhibition were displayed under the Cathay Arts Festival. In addition, Cathay Financial Group's art calendar was designed and entitled "In Search of the Dazzling Colors", which was meant to promote the kindness of our society. The total expenditure in this regard was NT\$ 7,511,985 (US\$ 270,800).

#### **IV. Sponsoring Activities**

An expenditure of NT\$ 1,300,000 (US\$ 46,864) was spent on the following events and activities: The 84th Tai-Yang Art Exhibition organized by the Tai-Yang Art Association and the 45th National Oil Painting Contest and Exhibition organized by the Oil Art Society.

## 2021 Annual Work Progress Report for Cathay Real Estate Foundation

Cathay Real Estate Foundation had implemented its annual plan of 2021. To support the underprivileged communities, Cathay made every effort to carry out public welfare activities, spreading people's kindness. The Foundation's affiliated Lin Yuan Libraries located in major cities offered talent courses that were popular in the neighborhoods. Reading could take us to explore places we have never been to and increase our horizon. Lin Yuan Libraries are great venue for people to establish bonding with neighbors. The power of love is everlasting. The Foundation organized Summer Blood Donation Campaign, New Immigrant Care Program, Winter Warmth Program, and Cathay Youth Excellence Scholarship to support our future generations. Moreover, by providing sponsorship to Teach For Taiwan, the Foundation paved the way for the young children in the remote country, helping them to chase a promising future. A total expenditure of NT\$ 9,215,832 (US\$ 332,222) was spent with details listed as follows:

#### I. Lin Yuan Libraries

Reading leads the way to wisdom. It is fun and it moves people forward. The Foundation has nine library branches around Taiwan, offering quiet and comfortable space were for people and talent courses in collaboration with local neighborhoods. The in-house collections of magazines and books are renewed constantly, providing up-to-date information and knowledge to people. By offering talent courses within their facilities, the Libraries have served as a great place for locals to get together. The Libraries are a great venue for them to enjoy their hobbies and learn new things.

#### II. In-library Courses

The Foundation has been conducting regular courses in the libraries annually. These courses are not only full of inspirations but also in line with daily needs and latest trends. They are like social functions for participants to have fun and relax at the same time. The harmony in the society is achieved in this way. The total expenditure in this regard was NT\$ 140,800 (US\$ 5,076).

#### III. Campaigns Organized Across Cathay Charity Group

1. Taiwan's new immigrants (After-school Care Program held for Little Grass Book House of Sanxia and Let Love Fly of Hualien) The total population of new immigrants has already exceeded one million, which makes them an important part of Taiwan's social structure. In order to help them integrate into Taiwan's society, the Foundation elaborated empowerment program that covered diverse skills and language courses, helping the 2nd generation of these new immigrants access abundant educational resources. It is our mission to light up the dark places. We hope these children will have the courage and confidence to chase their dream. The total expenditure in this regard was NT\$ 250,000 (US\$ 9,012).

#### 2. Summer Blood Donation Campaign

Blood is the fluid of life. Each year, Cathay Charity Group holds blood donation campaign, hoping that people's kindness and generosity shed more light on hope. Giving blood can extend one's life, which makes it an act of justice. Countless lives are saved; wounds are healed. Such affection will never die down in the human world. The total expenditure in this regard was NT\$ 50,000 (US\$ 1,802).

#### 3. Winter Warmth Program

Stars twinkle extra brightness in winter's night sky, and that is just like love. Winter Warmth Program compiles resources and send them to the remote country during the chilling season of winter. Children laugh when they receive the gifts. That is our biggest satisfaction. A heart-warming act indeed. The total expenditure in this regard was NT\$ 100,000 (US\$ 3,605).

#### 4. Cathay Youth Excellence Scholarship

To help cultivate talents for our country and fulfill educational policy, Cathay launched the Scholarship program. By giving a helping hand, we hope to see young students be inspired to grow against all odds and reach their own full potential. The total expenditure in this regard was NT\$ 400,000 (US\$ 14,420).

#### IV. Sponsoring Campaign: Teach For Taiwan (TFT Partnership)

In order to nurture talents for our society and promote education equity in an imbalanced environment, Cathay initiated a long-term partnership with TFT who a group of people working to enhance education for under-privileged children. Every child shall have the right to education. They should not be kept from the opportunity to chase their dream and achieve themselves. They deserve to become warriors fighting for their own future. Cathay Real Estate Foundation's expenditure in this regard was NT\$ 500,000 (US\$ 18,025).

## The Symbol of Love

When wisdom overflows, a heart's filled with sunshine.
Big Tree exhales
words of kindness,
cheering for a humble life to go upwards.
When giving happiness to others, a heart is gentle as a star.
A leaf collecting dews throughout the whole night
shakes off drops of tears,
brightening up the faded Earth.



# Cathay Supports Empowerment against the Pandemic

Cathay and Eden join hands to help 2nd new immigrants chase dreams

Organized by | Cathay Charity Foundation

Cathay's partnership with Eden Social Welfare Foundation to launch Leadership Development Camp has entered the 12th year. This program has always been around for the participants along the way. Participants were assigned to three sub-programs of empowerment by age, empowerment in general, and empowerment by subjects. The programs in 2021 covered 65 participants and 346 person-times of learning.

In the first half of the year, cluster infection broke out in Wanhua District where some participants have been attending to the programs for a long time. The area was locked down and they were among the group who received the biggest impact. At this time, local communities and organizations leveraged their local resources to help the families under lockdown in maintaining normal functions and reducing the impact from COVID. Deeply touched by this, participants strengthened their affection towards their town; they wanted to give back in the future.

Therefore, when the crisis was resolved, the program directors worked with local organizations developing a series of courses in the subject of "resources coordination under pandemic". Through the sharing of their experiences and



The Leadership Development Camp proved to be a success at its result presentaton event.



Instructors and participants shared their difficulties and how they coordinated with each other to share resources during lockdown.

practices, participants learned the central values of community development. Participants also explored the area and visited the "recycled space". At this place where all the objects were made from recycled items, they learned all the resources can be circular and used and these experiences could be references for micro community transformation.

In order to help the 2nd new immigrant youths to explore their future, the Program invites domain experts (such as in medicines, service, creative business, etc.) to host a course. In 2021, Mr. Ching Ho, a carpenter specializing in old wood reviving, and Mr. Kuan-chou Chen, a Lego artist, were invited to share their experiences.

The first session on April 17 was hosted by Mr. Ho. He shared his experiences in training and starting up his own business, and he also taught participants to use the tools and experience carpentry. On Oct. 23, Mr. Chen shared with the participants how he discovered his interest in art and Lego bricks and how he gradually developed his interest into his job. He also led the participants to practice and learn the building structure basics. The two experts' sharing and the hands-on practices helped the participants to consider their future.



Carpentry course: The instructor explained the right ways to use tools.

The Result Presentation for Leadership Development Camp was held at the end of the year on Dec. 5, 2021 with about 100 attendees. About 100 participants, parents and guests, including the Deputy Chief of Immigration Bureau Wan-yi Lin and Section Chief of Civil Affairs Department of Taipei City, attended the Presentation and witnessed the growth of the 2nd-G immigrants Participants put up two plays: one was written by themselves, a story that captured the latest element of pandemic; the other one was adapted from Burmese fairy tale "Moon Eclipse". Through their performance, the participants presented their results confidently, which received lots of recognition from the guests and parents.



Children played the Burmese fairy tale "Moon Eclipse" at the result presentation. The little actors in the front were playing moon bunnies.

## Supporting Under-privileged Children to Go to School

Cathay keeps children company along the way

Organized by | Cathay Charity Foundation



The volunteers from Cathay United Bank's Hualien Branch were teaching children personal finance—The Concept of Saving Money.

athay has been sponsoring the After-School Care Program in Kouhu Township of Yunlin, Sanxia District of New Taipei City and Shioulin Township of Hualien. The after-school care program had provided care in learning and in life to the remote country children for them to learn and grow safely. Cathay would like to support underprivileged children to receive education in premium environment and build their selfesteem so that they can take on a life journey full of hope and dream.



Children were baking cookies at Little Grass Book House's care program.

## **Cathay Supports the Country's Future Masters Who Dare to Dream and Take Actions**

#### Encouraging children to play with creativity and to realize their dream

Organized by | Cathay Charity Foundation Co-organized by | Cathay United Bank Foundation and Cathay Real Estate Foundation



Renho Elementary School's children made wall art with recycled plastics to tell their tribal stories.

very September, Cathay launches the Dream Come True Program, inviting the elementary schools that are located in the remote country, the none-urban and none-remote area, and have high percentage of under-privileged students and their students to participate. Students and teachers who have the ambitions and want to challenge themselves will form a team by their school and submit a Dream Project to Cathay. The judge panel is formed by six professionals from the fields of social welfare, education and media. They review the projects according to difficulty,



Der Whau Elementary School's little ironmen challenged themselves.

relevance to the community, sustainability and feasibility, and select the teams which will be granted with a Dream Come True Fund up to NT\$ 200,000 (US\$ 7,210).

Cathay's Dream Come True Program puts focus on students and encourages students and their teachers to set up a challenge and a dream project. The Program believes that teacher's communication with students will spark inspiration and forge determination to reach their goal. For the 8th Dream Come True Program, 479 children from 19 schools were selected and received a total of fund NT\$ 3.71 Million (US\$ 133,742). The 19 teams of Dream Come True Program conducted their projects of a great variety of subjects, including sports, hand-crafting, art and music, and environment science. Students and their teachers worked together to complete their dreams.

The 19 teams of the 18th Dream Come True Program			
No	School	Name of Team	Description of Dream/Goal
1	Shiayun Elementary School, Taoyuan City	Bamboo Toy Crafters	Learning from elders to make toys and traditional instruments and to preserve the UHabun Tribe's culture.
2	Wufong Elementary School, Hsinchu County	Soccer Team	To achieve the first win for the school.
3	Taiping Elementary School, Hsinchu County	Reading Tree House	Building a tree house on a 50-year-old camphor tree.
4	Jinshui Elementary School, Miaoli County	Girls' Soccer Team	Alumni returning to school to coach junior sisters for the renaissance of girl power!
5	Longgang Elementary School, Taichung City	Taiwanese Hand Puppetry	Taking puppets and their self-made animation films to conduct charity performances and result shows.
6	Der Whau Elementary School, Taichung City	Iron Men	Developing Iron Men sports for the school, taking the challenge of completing pilgrimage on monocycle and giving performance at nursing homes.
7	Tsundong Elementary School, Changhua County	Good Reads Channel	Establishing a broadcasting channel to talk about good books as small journalists.
8	Chunghsiao Elementary School, Yunlin County	Drummers Team	To win top prize in the national folk sports competition and show the pride of Yunlin's Chunghsiao Elementary School.
9	Longyen Elementary School, Yunlin County	Percussion Team	Changing old instruments and playing Teresa Teng's music with local features.
10	Hope-shine Elementary School, Chiayi County	Baseball Team	Founding Hope-shine's KANO Cup for national youth level baseball games.
11	Tonglin Elementary School, Nantou County	Violinists Team	Playing beautiful music for the elders in nursing homes.
12	Renho Elementary School, Nantou County	"No Plastic" Wall Art	Building wall art to campaign for plastic reduction.

13	Zilong Elementary School, Tainan City	Touring Theatre	Condu of thei
14	Tongmen Elementary School, Kaohsiung City	Art Creation	Creatir France cultiva
15	Checheng Elementary School, Pintung County	Swimming Team	Sharin challer changi
16	Chiamin Elementary School, Hualien County	Table Tennis Team	Updati in nati
17	Chuohsi Elementary School, Hualien County	Archery Team	Challe Preside archer
18	Fengli Elementary School, Taitung County	Science Club	Buildir elimina
19	Green Island Elementary School, Taitung County	Badminton Team	Showii tourisr

## Inter-school soccer game sparked little players' morale to achieve their dream

Two soccer teams were selected in the 2021's Dream Come True Program: Jinshui Elementary School's Girls' Soccer Team and Wufong Elementary School's Soccer Team. In addition to their own challenges set for the Program, the two teams also conducted a game in which they exchanged their skills and sparked each other's morale. The game took place at Jinshui's soccer field on Jan. 22. Cathay's Chan-East Hsinchu and Chan-South Hsinchu's volunteers also joined the two schools' teachers and students to cheer for the little players.

#### Fengli Elementary School and their amazing results!

The Fengli Kids' Future Lab was established thanks to the Dream Come True Program, and they had seven works won awards in the 2021 Taitung Youth Inventors Exposition. Their teachers sent messages to Cathay to report this good news and gave thanks to our support. ucting tour performance to tell people about the beauty ir hometown and spreading positive energy to Taiwan!

ing art that combines multi cultures (Taiwan, Haka, e, Vietnam, Indonesia, China, and Thailand) and ating inclusive environment.

ng training resources with kids from other financially enged families so as to achieve sustainability and lifeging.

ting the team's equipment and challenging to compete ional games.

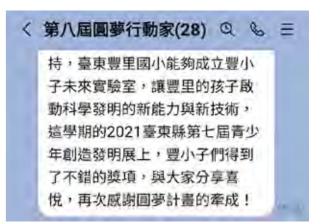
enging to achieve top 3 in the national game of lential Cup and to compete in the 136th international ry game in the United States.

ng a "Future Lab" as the innovators' base in Taitung and nating the technology gap in the remote country.

ing people there is badminton in Green Island except for sm.



Chan-Chutung subteam's vonteers held hand-made signs to cheer for Wufong Elementary School's children.



Fengli Elementary School Teacher Liang shared his joy in the group chat of Dream Come True Program for Teachers after the result was announced.



Captain Kuo-Hsuin Chen led the subteam volunteers to support the KANO Cup and opened for the game.



Checheng Elementary School's little swimmers kept practicing even at chilling winter.



Chairman of Cathay Charity Foundation Fredrick F. Chien (4th from left in back roll), Chairman of Cathay United Bank Foundation Roger M. H. Lee (2nd from left in back roll) and Chairman of Cathay Real Estate Foundation Ching-Kuei Chang (4th from right in back roll ) attended the ceremony and presented awards.

#### **Hope-shine Elementary School conducted** the first KANO Cup Baseball Game

"Learning to be a host" is the major spirit for Hopeshine Elementary School's Dream Project. Their baseball team utilized the grant to conduct the first Hope-Shine KANO Cup, inviting 9 baseball teams from the schools around Taiwan.

On Feb. 26 when KANO Cup took place, the Chuan-Tainan's chief leader Kuohsun Chen and Chuan-Chiayi's branch leader Liju Lin arrived early to help for the affairs of the game. They assisted the little hosts to guide and receive the players from other schools and they also opened for the game. Volunteers and Hope-Shine's students and students worked together, making the guests feel like home.

#### Dream Come True Documentary Award: Faculty from five elementary schools preserved students' journey through images

In the Dream Come True Program, the journey throughout filled with tears and sweat. Teachers recorded these touching moments by camera and made into short films. These images are the best reminders for the participants about their goals and the bitter and sweet memories. In 2021, 17 teams submitted documentaries and five films touched the judges' heart. The five winning teams were Longgang Elementary School, Der Whau Elementary School, Renho Elementary School, Checheng Elementary School and Chiamin Elementary School. The Longgang team and the Renho team recorded how they reached their dreams by puppetry and art wall combined with community development. The three teams from Der Whau, Checheng, and Chiamin demonstrated their sportsmanship with which they challenged the extremes.

## More than 18,000 Students Benefited from Cathay Youth Excellence Scholarship

Giving incentives to charity causes and documentary films; empowering and supporting youngsters in chasing dreams

Organized by | Cathay Charity Foundation, Cathay United Bank Foundation, and Cathay Real Estate Foundation



The award winners and their families gathered at the ceremony on Dec. 22 to receive Cathay's recognition.

he Cathay Youth Excellence Scholarship that aims at encouraging the youth to pursue excellence was organized across Cathay Charity Foundation, Cathay United Bank Foundation and Cathay Real Estate Foundation. This program is one of Cathay's main causes in empowerment that support sustainable development by real action. In 2021, Cathay received more than 400 submissions, and 91 winners were selected by experts and scholars to receive the prize money of NT\$ 7.47 million (US\$ 269,286). Over the forty years, the Scholarship program has helped more than 18,000 students in pursuit of their dreams.

Cathay Youth Excellence Scholarship gives awards to two types of outstanding students: 26 groups of students who devoted to charity causes received prizes in the Specific Accomplishment Group and 65 students of Academic Group who were from financially challenged families but had great academic performances were awarded for their performances. In 2021 Cathay added a new category: Projects of Excellence, for which winners should submit their life stories about implementing a project. We hope the wonderful spirit behind each project would roll out the circulation of positive momentum. In the midst

of COVID-19 we observed these young people's fearlessness against future uncertainties. They bravely faced challenges and pursued their goals with strong actions and flexibilities. Especially, they persistently took on the mission in public welfare and looked to solving social issues. We couldn't help but feel proud of them.

Winner from Specific Accomplishment Group: Rangi and Good Friends—A Co-creation and Co-existence Project for Wufong **Clear Spring Tribe** 

"Thanks to Cathay's support, we can look higher and go farther!"

Three senior high school students who shared the same visions explored and investigated the needs of the local tribe. With the goal of growing local economies, they sought alliance for the Clear

Spring Tribe and the Science Park to develop a project of co-creation and co-existence. Under the brand of "Rangi", they offered tribal tour with local agricultural products as souvenirs and trained the tribal young people as tour guides to boost cultural tourism and unlock cultural legacy for the locals.



Rangi and Good Friends developed their new product "Litsea Lemon Prickly Ash Tea" with the funding from the Excellence Program.



Wufong Clear Spring Tribe's youth posed with the Chairman of Cathay Charity Foundation Tiao-Kuei Huang (central) for a picture.

#### Academic Group: Chih-yun Kuo, Wagor High School "I will pay back to the society when I grow up."

Facing financial difficulties, she didn't surrender but wrote a new chapter for her life. "My dream is to become a teacher. Knowledge is the stepping stone for one to climb the social ladder. It can light up the road for people from poor families. I hope I can help the children who face the situation one day."



Chih-Yun Kuo, a winner from Academic Group, was not afraid of financial difficutlies and said, "I will pay back to the society when I grow up".

#### Projects of Excellence: Twilight Box—The Love that Passes on "Great thanks to Cathay for giving young people opportunity and resources. We will be able to move forward!"

The Projects of Excellence in its first time selected 9 nominees and the team of Twilight Box won the top prize. Twilight Box's mission is to spend time with high maintenance children and to give them a sense of belongingness and energy. By being there and providing empowerment, they provide healing to the children.



Through the recognition of the scholarships, Cathay would like

to bring a positive force for the awardees and urge more people to care about our society and make it a better place.

By providing company, Twilight Box looked to finding the light hidden in each child.

## **Collaboration with University Clubs Expands** Horizon for Children in the Remote Country

Encouraging college students to spread love to others

Organized by | Cathay Charity Foundation



National Taiwan University's students held a camp activity, in which children learned how to team work.

lot of college servicing clubs canceled **C**or postponed their activities due to COVID-19, so the turnaround reduced sharply if compared with past events. In 2021, Cathay Charity Foundation only got to sponsor 10 clubs from seven schools (including National Taiwan

University) to conduct events in Changhua, Tainan and seven other cities. There were 528 college students receiving sponsorship to serve over 1,000 people.

## **Cathay Spreads Love for Young People to be Brave**

Cathay helps young people to regain confidence and turn around their life

Organized by | Cathay Charity Foundation and Mixed Disabled Troupe



Cathay volunteers provided assistance to the performance. Cathay Charity Foundation's Director Hsing-Chuan Lin (central) attended the gig held at Hsiyang Junior High School in Changhua and gave encouragement to students.

athay Charity Foundation has been providing long-term support to Mixed Disabled Troupe to put up performances in prisons and schools. Over the past 15 years, the Foundation had sponsored more than 128 gigs, benefiting hundreds and thousands of people. By mainly giving performances in juvenile prisons and junior or senior high schools, the Troupe tells their own life stories and seeks to turn around the teenage people in each of their performances.

In 2021, Mixed Disabled Troupe gave 6 performances

Education and Empowerment × Sponsorship Event Series (Student and Inmate Care Program)University Clubs)

> at Jhuo-Lan Senior High School in Miaoli, Guan-Shan Vocational Senior High School in Taitung, Dong Gang Senior High School and Nei-Pu Senior Agricultural and Industrial Vocational High School in Pingtung, and Hsien-hsi Junior High School and Hsiyang Junior High School in Changhua, reaching out to more than 2,700 people.

> "I felt so touched during the entire performance. I have to thank Cathay. I learned the most important lesson of life", said by a student after the show.

# The Comprehensive Teacher's Training is Committed to Remote Country Education

Cathay helps enhancing the width and depth of education for sustainable development

Organized by | Teach For Taiwan

Co-organized by | Cathay Charity Foundation, Cathay United Bank Foundation, and Cathay Real Estate Foundation



There were 30 teachers attending the innovation workshop at the Keelung session.

Appiness is bringing happiness to others. Holding on to such spirit, Cathay has been giving long-term focus and commitment to education. Cathay Charity Foundation, Cathay United Bank Foundation and Cathay Real Estate Foundation have jointly initiated partnership program with Teach For Taiwan (TFT) since 2017. Aiming at sustainable development, the program covered multiple aspects of endeavors: services

for the remote country, empowerment program, talent development, and care for children and juveniles. TFT provided comprehensive training for teachers to maximize their impact to the education in the remote country. In total, this program has supported at least 178 teachers and benefited 5,340 school children. Going forward, Cathay plans to integrate the partnership with its related business so as to multiply the effect.

## **Growing Seed Instructors to Big Trees**

To optimize remote country education through free sharing of innovative teaching resources

Organized by | DFC Taiwan Co-organized by | Cathay Charity Foundation



Cathay Charity Group, in response to the Sustainable Development for quality education.

This program supported DFC to host six workshops for beginners (one in 2020 and five in 2021) in six cities with 180 attendants. We plan to invite the teachers from the Dream Come True Program, Winter Warmth Program and TFT Program to join so that teachers at the remote area will have barrier-free access to innovative resources. The DFC's 4-step approach presented in the workshops can improve teachers' skills to lead students. They are able to further develop more localized, adaptive, and life-oriented teaching, and design interest-based curriculum.

Cathay Charity Group, in response to the Sustainable Development Goals (SDGs), has long supported Teach for Taiwan (TFT) to strive



Cathay Charity Group joins hands with TFT to care for the education of children in remote areas, to nurture talents, and to encourage school students to dare to challenge and pursue various opportunities.

## A Quiet Reading Space Brings A Hundred Beautiful Moods

Cathay's nine libraries around Taiwan create bonding for local neighborhoods

Organized by | Cathay Real Estate Foundation

athay Real Estate Foundation has established nine Lin Yuan Libraries located around Taiwan since 1983 of its establishment to serve the local communities for their leisure. In our fast-paced society, the Libraries serve as a good venue for people to be surrounded by books and take time in reading and relaxing. The Libraries' subscription of magazines in subjects of a wide variety such as financial, life, fashion and others provided people the easiest access to latest trends and new knowledge. The Libraries also provide all kinds of courses in life aesthetics and parent and children programs. Participants can learn to make things by hand and discover their hobbies. The courses are always full of joy and laughter.

With the total floor area reaching 550 pings, each of the branches has a collection of more than



The clean and wide-open space is good for reading and relaxing. (Yunong Library)



A quiet reading room displayed with the latest magazines. (Siaoming Library)



A community library is a good place for people to study and relax. (Lingya Library)



The library provides a good variety of knowledge and latest trends. Its quiet venue is good for people to study and read. (Lingya Library)



An instructor was teaching how to work on resin clay. (Mingren Library)

2,000 books, with topics ranging from literature, geography, children books, encyclopedia and etc. Books contain knowledge and wisdom from east to west, from old ages to the most current times. In the quiet environment of a library, wisdoms are within reach; people can pursue knowledge without interference. Reading enriches one's mind. Students can utilize this space to study and people can temporarily escape from their busy life and enjoy the books by themselves.

#### **Lin Yuan Libraries**

Location	Name of Branch	Date of Brach Establishment	
Taipei	Mingren Library	10/04/1986	35
	Banqiao Library	06/14/1985	18
New Taipei City	Sinjhuang Library	10/14/1987	19
, ,	Sanchong Library	04/21/1988	1( D
Taichung	Siaoming Library	09/25/1984	1
Tainan	Yunong Library	12/28/1984	12
	Neiwei Library	08/28/1984	7
Kaohsiung	Huayuan Library	04/18/1986	1
	Lingya Library	10/17/1986	4



Class members took a photo showing their works of resin clay. (Mingren Library)

#### **In-library Courses**

Each year Lin Yuan Libraries provide a great variety of in-library talent courses that are close to life but filled with trendy twists at the same time. For the year of 2021, Lin Yuan Libraries offered flower clay art, color painting, children's art, baking, Decoupage, and etc. These courses not only brought people together but also enhanced people's patience and skills. The fun and happy result presentations gave people a lot to bring back and make them forget the stresses in life. Distance between people are shortened and warmth was filled in the air. These courses have brought happy moments to people's life.

Address
50 Yongji Road, Xinyi District
3 Lane Zhengtai 5 Section 2 Sanmin Road, Banqiao District
9 Ally 5 Lane 90 Jianzhong Street, Xinzhuang District
) Ally 6 Lane 394 Zhongzheng North Road, Sanchong
istrict
Alley 23 Section 2 Shanxi Road, North District
2 Ally 3 Lane 389 Yunong Road, East District
Lane 224 Gushan 3rd Road, Gushan District
Lane 85 Minli Street, Gushan District
Ally 9 Lane 38 Linquan Street, Lingya District

# Cathay Supports Education, Helping Students to Go to School

Cathay sponsors sports events and encourages children to play their potential

Organized by | Cathay United Bank Foundation

ourishing Children to Grow Up

To "grow a big tree from a shoot", Cathay United Bank Foundation has continued its focus in children's right to education. The Elevated Tree Program, a cause that commenced in 2004, aims at supporting underprivileged children who have financial difficulty or encounter major issues in their families and helps paying tuitions and collection fees for them to go to school without worries.

In addition to providing schooling grants, the Elevated Tree Program also extends its focus to sports. In 2021, the Program donated funds to 920 junior high schools and elementary schools located across Miaoli, Chiayi, Pingtung, Yilan and Taitung, benefiting 6,784 people. Moreover, the Program supported 10 sports teams (including the soccer team at Nantou's Shuei Li Elementary School) to play in games, purchase gear and conduct training



Chairman of Cathay United Bank Foundation Roger M. H. Lee (central) and Chairman of Cathay United Bank Andrew Ming-Jian Kuo (3rd from left) presented donation to representatives from local educational authorities.

sessions. Cathay also sponsored the holding of three games at the Sunrise Village Cup National Junior Football Game through the Program. Over the 18 years, the Elevated Tree Program has never stopped its endeavors. As of today, the Program has donated NT\$ 220 million (US\$ 7,930,786) and supported more than 220,000 under-privileged children to go to school. In 2021, the pandemic caused huge impact to many businesses and lots of underprivileged families suffered from sharply reduced income. Cathay United Bank Foundation's school grants helped ease parents' pressure and children did not have to stop going to school.

On Oct. 13, 2021, Cathay United Bank Foundation held a donation ceremony in which Fengli Elementary School's little players performed their skills on the stage and confidently shared their reflection about playing in the Sunrise Village Cup. It is especially impressive to see sports events boost children's confidence and determination.



Taitung's Fengli Elementary School's soccer players showed their skills at the donation ceremony.



Cathay sponsored Shuei Li Elementary School's soccer team to play in the national tournament. They won the third place in the 4th graders' group.

#### Support in Sports Moves Children to Embrace Their Future

Quite a few team members who received the Program's support are actually the types of children from indigenous origin, new immigrant families, single parent families, or grandparenting families. Due to the fact that their families normally have tight budget, these children can't afford meals, traffic, accommodation or training that are required to play in a game and they often are forced to give up on these opportunities. Now, the support from Cathay United Bank Foundation solves the problem. The little players and their coaches do not have to raise funds everywhere but can focus on training and move forward to their dreams.

The 2021 Elevated Tree Program helped athletes to achieve great results. All of the players of the table tennis team at Chiamin Elementary School (Hualien) are all Trukus. They were selected to represent Hualien County in the junior level national athletes qualifying game of 2021. The soccer team of Shuei Li Elementary School (Nantou) won the third place at grade four level in the 2021 national elementary school soccer tournament. The archery team of Dong Ao Elementary School (Yilan) is formed by indigenous members. In order to raise fund for training, the Principal held "Flying Fish Festival". The event not only incorporated tribal culture but also taught the children to learn what it meant by "God helps those who help themselves". With Cathay's support, the archery team got to compete in the County Game and the National Game, taking home seven golds, three silvers and four bronzes in total. On Oct. 18, 2021, Cathay United Bank Foundation held a hockey equipment donation ceremony at Chushan Senior High School in Nantou. The Chairman of Cathay United Bank Foundation Roger M.H. Lee attended the ceremony and presented new equipment so that the coach did not have to spend efforts in fund raising but focus on taking the team to win good results.

Cathay United Bank Foundation has sponsored the holding of Sunrise Village Cup National Junior Soccer Game for five years consecutively, making it an international game that all soccer teams are eager to play in. The children who love soccer can find their possibilities there! The Sunrise Village Cup that has been through 11 years already bears fruit on its own. The young players who used to play in the game now have grown up and achieved great results in Taiwan's soccer. In order to promote Sunrise Village Cup's pioneering spirit and focus on players' career, a Sunrise Village Soccer Performance Award was established to encourage the players who continue to pioneer and achieve outstanding results.

#### **Charity Partners Making Contribution Together**

The managed Tien-Tsai Liao and Gan-Ci Liao Memorial Fund also supported Elevated Tree Program by sponsoring the collection fees and lunch fees for the students from Gueishan Elementary School and Taoyuan Elementary School in Taoyuan City. In 2021, the Fund had donated over NT\$ 650,000 (US\$ 23,432), benefiting 236 students.

## Sponsoring the 45<sup>th</sup> National Oil Painting Contest and Exhibition

#### Supporting Taiwan's art with a full heart

Organized by | Cathay United Bank Foundation



Chairman of Cathay United Bank Foundation Roger M. H. Lee (3rd from right in front roll), Chairman of Oil Art Society Yung-Fu Yang (4th from right in front roll), and Political Deputy Minister of Cultural Affairs Zong-Huan Siao (5th from right in front roll) took group photo with guests at the opening ceremony of the 45th Oil Painting Exhibition.

Last year, the pandemic dealt serious impact. No business could escape, not to mention the art and culture industry. A lot of art events and contests were canceled or postpone. Taiwan's art industry fell into a dark phase. At this difficult time, the Cathay United Bank Foundation continued its support to the Oil Art Society, sponsoring the organization of National Oil Painting Contest and Exhibition with strict COVID measures. By holding this event, Cathay hoped that new artists could emerge through this opportunity. Art has the healing power. Cathay intended to spread warm feelings by real action,

give comfort to people and promote the beauty of arts.

# Cathay spares no efforts in supporting local arts

The 45th Oil Painting Exhibition opened on Aug. 14, 2021 at the Bo-ai Gallery of the Dr. Sun Yatsen Memorial Hall and the award presentation ceremony took place at the same time. The event followed strict COVID prevention measures: realname registration, entry control, temperature taking, and auto spray spout for sterilization. Led by the new Chairman of Oil Art Society Yung-Fu Yang, all of the displaying artists and award winners attended the event. In the opening ceremony, the Chairman of Cathay United Bank Foundation Roger M. H. Lee said, "This year is the fourth year for the Cathay United Bank Foundation to provide exclusive sponsorship to the Oil Art Society. I wish our strong relationship last long and the Oil Art Society prosper. More and more great artists can join this important event for Taiwan's art."

There were 83 competing works in this year and they were in all kinds of subjects, including COVID related. The Gold Award winner featured in the Earth and environmentalism. The painting expressed the ecological issue with strokes in gray scale with solid skills and deep reflection.

The Oil Art Society was established in 1974. It is an important art group with the longest years. Its members include artists from old to young generations. A lot of them are renowned figures in the academics and in the industry. The Oil Art Society regularly holds National Oil Painting Contest and Exposition in order to promote oil art and facilitate its development to be in line with the times. The other objective for the contest is to discover more art talents. In addition to the sponsorship to the exposition, Cathay United Bank Foundation also provided premium prize money as an encouragement to those outstanding artists for Taiwan's oil art. Artists showed their works at the same platform, exchanged ideas and passed on experiences, which was especially meaningful for Taiwan's oil art development.

#### By connecting art and charity, Cathay United Bank Foundation facilitates the circulation of kindness

Cathay United Bank Foundation believes in humanistic care and has devoted to charity events and art promotion for a long time. In addition, the Foundation also puts focus on promoting rights to education. The Elevated Tree Program that sponsors school fees for underprivileged children has been lasting for 17 years. Furthermore, the affiliated Cathay United Art Center regularly holds art exhibitions and lectures. Since its establishment in 2000, Cathay United Art Center has worked with several members of Oil Art Society to launch expositions and collected many of their paintings. The Art Center aims at supporting local art and promoting art-loving atmosphere. It will continue to support artists and discover more new talents. In recent years, the Art Center has initiated the annual Charitable Painting Exhibition under the Elevated Tree Program since 2019, hoping to serve as a platform to spread people's kindness in addition to showing art works. The Exhibition features amateur artists and the proceedings would be donated for charity. This circulation of kindness opens up more possibility for charity and art. "Happiness is bringing happiness to others". Going forward, we will continue to reach out to different communities, combine arts and charity, and connect the kindness from all walks of life, making our best efforts for a better society.

## 2020 Cathay Arts Festival (Jan. 6 - 12)

#### **Emerging Artists Exhibition**

Organized by | Cathay United Bank Foundation Affiliate Art Center

#### he 20th Emerging Artists Exhibition

The Emerging Artists Exhibition as part of Cathay Art Festival that has been held for 20 consecutive years is particularly launched for youth artists at senior high school and university levels. It is an event for young artists to announce their unique and creative oil art and water colors works.

The 2020 Cathay Art Festival – Emerging Artists Exhibition started to call for entries in August and entered into jury deliberation in November. The 2020 Exhibition received more than 200 entries. much more than before. The total amount of prize money was NT\$ 320,000 (US\$ 11,536) and the Gold Winners for College Group and Senior High School Group won NT\$ 60,000 (U\$ 2,163) and NT\$ 50,000 (US\$ 1,802) respectively. The attractive prizes had

encouraged competitive contestants.

From the interview with winners, we learned that each winner regarded highly of the honor of being selected into the Emerging Artists Exhibition. A lot of nonart students took much

efforts to fight for an opportunity to show their works. Serving as one of the judges in the contest, the Chairman of Tai-Yang Art Association praised that the Emerging Artists Exhibition attracts high quality works each year, and judges need to deliberate rather prudently to select outstanding works. The Emerging Artists Exhibition is an encouragement and driving force for the next generation's prospective artists.

Furthermore, the 2021 Emerging Artists Exhibition also held virtual gallery on its official website for more people to appreciate. The participating works were exhibited at Cathay United Art Center starting from January, 2021, for people to know more about these young artists of Taiwan's next generation.



A scene from the Emerging Artists Exhibition of 2020 Cathay Art Festival

## The Secret Land for One's Heart (Jan. 16 - Feb. 20)

#### Li-Zhu Ou's Solo Exhibition

Organized by | Cathay United Bank Foundation Affiliate Art Center



Featuring artist Li-Zhu Ou (central) took a photo with Chairman of Cathay United Bank Foundation Roger M. H. Lee (3rd from left) and friends.

i-Zhu Ou comes from Penghu. She grew up in Sand Port Village of Huhsi Township where lots of coral stoned houses sit facing the beach with mountains behind. The magnificent landscape and infinite sea horizon nourished her talent and gave her unlimited inspirations to create. Li-Zhu Ou documents her hometown and its spirit through painting. She portrays the unique beauty of Penghu's scenery, local farmers working in the field, and the beautiful scenes she collected during her travel. Through painting, Ou expresses her feeling, her observation in details and her perception to the natural beauty. Her paintings activate the dialogue and echo with viewers.

Ou's paint brushes turn the most wonderful impression of Penghu into paintings that strike viewers' chord. In a journey that commenced coincidentally due to her intuitive response to beauty, Ou opened up her own horizon towards life, and she took the viewers to appreciate the beautiful scenes where they have never been or noticed. It was

an opportunity for the viewers to escape from the daily routines and simply experience a serene elegance and pleasure.

We all have a secret land in our heart, but we just forget to care and cultivate due to other interruptions. Li-Zhu Ou paints the beautiful scenery and unique culture of her hometown Penghu and the scenes she witnessed with her own eyes during her travel. She wants to present the simple and pure nature and find the calling from the simple living.

## The Azure Reflection (Apr. 10 - May 8)

#### Yu-Zhen Guo's Exhibition of Justice

Organized by | Cathay United Bank Foundation Affiliate Art Center



Featuring artist Yu-Zhen Guo (3rd from left) took a photo with Chairman of Oil Art Society Yong-Fu Yang (1st from left) and friends.

Yu-Zhen Guo is a judge at the High Court. She spends time outside of work learning from Normal University's art professors. She creates a unique kind of art by incorporating a diverse set of skills and her reflections on social issues that her job brings to her. This exhibition consists of two themes: Azure Reflection and Green Romance. The Azure Reflection tells her reflections on the various issues related to her job and the judicial

system, and Green Romance reveals her thoughts and feedback to the beautiful things surrounded in her life.

Guo uses painting tools to tell stories about the justice in everyday life in a profound way; justice turned into visual images give strong impact to the public, which is not comparable by words. These images combine a diverse variety of skills, media, forms and colors would, sending out strong and explosive emotions and enabling a new kind of art style and horizon. Viewers would feel the impact and reflect on our society. This theme that tells so many profound stories can be one of its kind. Guo exquisitely dealt with these difficult issues through painting. She is believed to have a lot more to offer in art.

On the other hand, she returns to the pure and intuitive aesthetics in her Green Romance series. Guo freely spilled out her love and pursuit of nature onto the canvas. On her canvas, life can be art and art can be life. The plain happiness and the beauty of life is just like poetry. Daily triviality or any glimpse captured in front of her can be the subjects for her to create.



The delegation of Taiwan Chapter of the IAWJ visited the exhibition and took a group photo with artist Yu-Zhen Guo (third from left in the front row).



Artist Yu-Zhen Guo delivered the opening speech.

## Art and Memory (Nov. 6 - 27)

Shu-Mei Lai's Oil Art

Organized by | Cathay United Bank Foundation Affiliate Art Center

n November, Cathay United Art Center invited Shu-Mei Lai, the Chairperson of Yuan-Shan Painters' Association, to hold the solo exhibition: Art and Memory- Shu-Mei Lai's Oil Art.

Shu-Mei Lai is the current chairperson of Yuan-Shan Painters' Association. She was taught by Prof. Tao-Cheng Kuo and Prof. Wu-Hsiung Lai during her time art college. Lai started to hold paint brushes due to her father's influence when she was a child. She has been passionate about art. She never dropped her brushes even after she got married. After Lai took the office as the Chairperson for Yuan-Shan Painters' Association, she received guidance from the famous artists Yung-Fu Yang and Yuan-Ho Pan and has improved a lot. She takes the members to outdoors to do sketching, learning from each other and learning from the nature.

"Painting is a happy thing to do. I can put anything aside just for painting." Lai shared that she made a lot of like-minded friends through painting. They sketch together and travel together. Life is full of happiness. Lai lost her husband, her best friend in life, three years ago. With the support and company from her painter friends, she puts all her feelings in painting. At

the same time, a respective artist encouraged her to hold a solo exhibition. Lai put every effort in painting. As an introvert, she channeled her feelings and thoughts to creation. She completed more than 70 pieces of work over two years.

This was Lai's first solo exhibition where she put out 51 paintings at different stages. Most of the works were created during the past two years. These are not only the sweetest memory shared by her and husband who both loved traveling, but also the most beautiful scenes and memory that Lai will never forget. At this exhibition, Lai expressed her gratitude to her friends. She would like to share the sweet and bitterness of life with everyone at her first ever solo exhibition.



Featuring artist Shu-Mei Lai (central) took a photo with Chairman of Cathay United Bank Foundation Roger M. H. Lee (2nd from left), Chairman of Oil Art Society Yong-Fu Yang (1st from right) and friends.

## Past and Present (Dec. 10 - 20)

#### Lu-Yi Guo's Retrospective Exhibition

Organized by | Cathay United Bank Foundation Affiliate Art Center



A scene from Past and Present: Lu-Yi Guo's Retrospective Exhibition

u-Yi Guo had been in love of painting since childhood. She went apprentice to the Chinese painting master Huang Junbi and learned watercolor from Prof. Ma Baishui. Her passion towards painting took root with the training she received in early years. She completed her master degree at Culture University majoring in Chinese art history. The tutorship from various masters such as Liao Chi-Chun and Li Shih-Chiao further strengthened her oil skills. She once worked in television as a producer and host for an art show and as art director. She also taught art history in the Culture University.

Lu-Yi Guo moved to the United States in 1976. She established art societies in Chicago and Los Angeles. She also taught and promoted Chinese painting at community colleges. In 1983, she was

granted the painting Gold Medal of the year by Dupage County, and Special Contribution Award by Californian Secretary of State in 1991. Guo took the positions as the Director for Californian Chinese American Alliance, Vice Chairperson for Chinese Artist Association at Orange County, California, and Chairperson for Chinese Cultural and Art Association at Bowers Museum. In 1994, she was presented the Medal of Honor for Overseas Cultural Achievement by Chinese Cultural and Art Association for her contribution to overseas communities.

Lu-Yi Guo relocated back to Taiwan in 1997. She established Women's Association at Taipei, encouraging women to exert their potential in art. At the same time, she accepted Shih Hsin University's invitation to teach western art and culture, hoping to improve the younger generation's understanding about the international society.

Past and Present: Lu-Yi Guo's Retrospective Exhibition is her final solo exhibition that took place in Taiwan. Every painting featured a life story of hers. She transformed her life experiences in the East and West into art and shared with everyone.

## **Art Talk Lecture Series**

Free lectures bring people closer to art

Organized by | Cathay United Bank Foundation Affiliate Art Center

n order to promote art education, the Art Center conducted Art Talk Lecture Series for free during the evening time at the venue. In 2021, the Art Talk Lecture Series were scaled down due to COVID-19. The Foundation invited Prof. Wei-Min Lin from the National Taiwan University of Arts' Fine Art Department, and Chairman Yong-Fu Yang from the Oil Art Society to deliver five free lectures, hoping to provide the general public with the access to art education and attract people to appreciate art.



Chairman of Oil Art Society Yong-Fu Yang giving an Art Talk titled "Painters at Seaside: the Blue Interpretation for the Air and the Sea".

## **Art Albums, Calendars and Souvenirs**

### Cathay held charity bazaars to raise funds for underprivileged children

Organized by | Cathay United Bank Foundation Affiliate Art Center

The 2022 art calendar is entitled "In Search of the Dazzling Colors", featuring six artists who love the earth: Hsien-Fa Su, Yung-Fu Yang, Fan-Jung Yeh, Rong Lin, Zheng-Lang Li and Zheng-Bo Lin. Each piece of works presents the affluent nature. The graphic design also echoes the theme with many bright colors and layers.



Art calendars, albums and souvenirs for sale.

#### 2021 Art Talk Lecture Series Five Lectures

	Date	Торіс	Lecturer
1	4/14 (Wed) 19:00	(1) The Food, Clothing, Shelter and Transportation Disappearing in Art: The Masterpieces in History and Creativity in Life	Prof. Wei-Min Lin
2	05/05 (Wed) 19:00	(2) Play with Art: Art's Expression in Thousands of Ways	Department of Fine Arts, National Taiwan
3	10/20 (Wed) 19:00	(3) The Kaleidoscope of Art: Reflecting on the Artists, Cultures and Changes in Environment over Times	University of Arts
4	11/17 (Wed) 19:00	(1) Painters in the Forest: The Expansion of Green Tones	Yong-Fu Yang Chairman of the Oil
5	12/15 (Wed) 19:00	(2) Painters at Seaside: The Blue Interpretation for the Air and the Sea	Art Society

The stimulation to senses associates one with life, serving just like an invitation to all in search of the colors and the true nice things of the world. At the same time, the Art Center held charity sale of the Art Albums, coasters and other products. The proceeds from the sales were donated to support underprivileged children's education.

## Holding Charity Bazaars to Spread Love and Kindness

### Lin Yuan Volunteer Group extends their care to the 2nd-G immigrants

#### Organized by | Cathay Charity Foundation

Co-organized by | Cathay United Bank Foundation and Cathay Real Estate Foundation



Cathay Group's manager received the certificate of appreciation.

n response to the Central Epidemic Command Center's COVID guidelines, Cathay canceled the 2021 Charity Bazaars that were planned to take place in Taipei and Kaohsiung, but preserved the 12th Cathay Charity Day event and Charity Bazaar in Taichung, which was conducted jointly with YMCA Taichung on Dec. 18 at Hsintu Ecology Park in Taichung.

The Lin Yuan Volunteers based across Taiwan mobilized manpower to collect goods from their friends, families and customers to put up the event. On the day of the event, volunteers decorated their booths with lots of fun creativity. There were not only senior managers from the Group attending in person but also like-minded vendors supporting this event. The event successfully showed Cathay Charity Group's influence internally and externally. With Cathay volunteers' efforts, the event raised NT\$ 750,000 (US\$ 27,037) and the proceeds were donated to causes for premium education resources for the 2nd generation immigrants and poor children.



Cathay Group's employees, customers and their friends and families attended the event.

## **Planting Trees to Save the Planet**

Planting and protecting trees for a greener Taiwan

Organized by | Cathay Charity Foundation



Chan-Suao subteam's volunteers won the first place at the mikania micrantha removal activity with the result of 125 kilograms.

ach year, Cathay calls for volunteers and their families and customers together to support the March tree-planting events held at local cities. These events can generally attract more than 1000 participants. In 2021, only the removal activity of green cancer (Mikania micrantha) was conducted due to the pandemic. The volunteers took real action to change people's thoughts

### Volunteer Projects × Tree-planting Events

about environmental protection. The activity was attended by 150 people due to COVID restriction and the total removal was 390 kgs. The 20 people of Chan-Suao team removed 125 kgs, winning the best result of all. Through this activity, Cathay volunteers achieved the removal and prevention of the invasive species Mikania micrantha and made their efforts to Taiwan's ecology.

# Cathay's Big Tree Fulfills the Loop of Love and Kindness

Cathay has been sending warmth to the remote country for 20 consecutive years

Organized by | Cathay Charity Foundation Co-organized by | Cathay United Bank Foundation and Cathay Real Estate Foundation



Cathay Life Insurance's President Shan-Chi Liu, senior managers and volunteers attended the Winter Warmth Event held for the children from five schools in Jianshi, Hsinchu County and took a group photo with all the students and teachers.

n order to show their support to the Winter Warmth event, Cathay's senior executives, including the Chairman of Cathay United Bank Foundation Roger M.H. Lee, Chairman of Cathay Securities Investment Trust Jeff Chang, and President of Cathay Life Insurance Shan-Chi Liu, came to the remote country elementary schools in Cathay's yellow vest during the Christmas and Lunar New Year season, presenting the gifts to the children by themselves. We are proudly to say that Cathay's commitment to charity is so solid that a lot of private businesses provided support voluntarily. People awaited expectantly to see children crack their smile for winter full of warmth.

Cathay remained its commitment amidst the merciless pandemic. On Dec. 16, the President of Cathay Life Insurance Shan-Chi Liu led the Group's senior managers and volunteers to the Jianshi Township, Hsinchu County. At the Jianshi sports arena, Cathay held the Christmas Winter Warmth event for the 300 children from five elementary schools (Hsinle, Chiahsing, Jianshi, Meihua, and Chinping).

Cathay Charity Group has maintained committed to the remote country and held the Winter Warmth Program for 20 years. Holding on to its corporate social responsibility, Cathay's volunteers, with their COVID measures perfected, headed 110 remote country elementary schools across 39 townships in 15 cities (including Wanli in New Taipei City, Jianshi in Hsinchu, Laiyi in Pingtung, Baisha in Penhu and Taimali in Taitung) just for sending gifts of warmth to over 9,000 children. Cathay employees' donation was turned into gifts of love and spread to corners of our society.

"Cathay's big tree has always been around", according to the President of Cathay Life Insurance Shan-Chi Liu. Cathay's commitment to children has never changed. Through the Winter Warmth Program, we keep sending love to the remote country and allow the circulation of love and kindness will extend. This kindness may grow into a big tree too within these children. We look forward to seeing them grow up and return to the society so that we can build a better tomorrow.



President of Cathay Life Insurance Shan-Chi Liu took a group photo with children at the Winter Warmth Event.



Chairman of Cathay United Bank Foundation Roger M. H. Lee attended the Winter Warmth Event held at Wanli Elementary School in New Taipei City to distribute Christmas presents to children.

## Lives Matter. Cathay Supports Medical Care

490,000 bags of blood from the blood donation campaign over 22 years

Organized by | Cathay Charity Foundation Co-organized by | Cathay Real Estate Foundation



Taoyuan Mayor Chen Wen-Tsan visited the Chan-Tahsi subteam's blood donation booth set up at Tongte 6 Street on Aug. 15, 2021. The event mobilized 5 bloodmobiles and recruited 1,501 bags of blood.

People in Taiwan spent a big part of 2021 under Level 3 COVID alert, and that has greatly impacted to blood donation and blood reserve! In order to fulfill its corporate social responsibility, Cathay Charity Group mobilized its volunteers across Taiwan and conducted Summer Blood Donation Campaign in many cities, hoping to call on more people to the cause and do their bit for the society.

From early April to the end of September, Cathay

conducted hundreds of donation events and collected 62,721 bags of blood from 41,522 people. Cathay's blood donation program has accumulated 489,823 bags of blood for 22 consecutive years. We hope that Cathay volunteers' efforts would reach to more people in need. This warm heart that lights up others life will be the essence in our continuous efforts in charity causes. After the Level 3 alert was lifted, the blood safety reserves at each donation center slid quickly, even below 4-day reserve at some. To address this blood



A bag of blood may save a family. One man's strength is limited but all combined can bring unlimited possibilities.

emergency, the Chuan-Kaohsiang team worked with Kaohsiung Blood Donation Center to hold a high-intensity donation event with the goal of raising blood for the medical care at the COVID front line or emergency. This event raised more than 5,000 bags of blood, a record that exceeded the past. "Helping others by donating blood has become a central cause for us. This event will be a long-term charity cause at our team", said the captain of sub-team Ming-Ho Tsai.

What is worth of mention is that quite a few Cathay volunteers made their first donation at Cathay's events. They said they felt nervous but the nurses were treating them gently and patiently. Their fear disappeared and they were willing to make donations afterwards. Furthermore, Cathay's volunteers also invited their friends, families and clients for this event to reach more people. They also preached about the benefits of blood donation, hoping that more people would become frequent donors going forward.



Cathay volunteers received donors and were potential donors as well.

Over the 22 years, Cathay Charity Group has made the record in which its recruitment over 50,000 for three years in a row. Cathay's commitment to the cause has won the honor from Taiwan Blood Services Foundation for 19 years consecutively. A bag of blood may save another person's life. Blood donation has become the DNA for each Cathay people. Happiness is bringing happiness to others. Cathay is committed to its social responsibility and gives back to the society by integrating resources around the Group.



The actors of "Girls' Power" visited a bloodmobile. Once a donor, always a donor!

## Fearless at Old Age, Seniors Enjoy Pleasures of Chasing Dream

Cathay shapes the happiness for the seniors and keeps them assured and active

Organized by | Cathay Charity Foundation



Working with Hen and Traveler, Cathay donated chicken coop to the Eden Day Care Center at Changbin Township, Taitung.

### en-therapy is adopted at Changbin Happy Farm in Taitung.

As Taiwan's population of seniors has grown to 3.8 million, a lot of senior people now are facing issues of dementia, living alone, and reduced mobility. Changbin is a remote area in Taitung. It lacks of resources and young people. Many seniors live alone at their homes. They can suffer from degeneration physically and depression mentally.

Starting from 2019, Cathay Charity Foundation worked with the Eden Foundation to launch Cathay Happy Farm program to help the seniors at local communities living a healthy life. In 2021, Cathay continued to provide subsidy to Eden for conducting "Hen-therapy" in this cause. A donation ceremony was held, where the attendants shared fun facts about hen raising.

The Hen-therapy Program invited the founder

of "Hen and Traveler" Huang-Ching Yang as the instructor. She taught the social workers, home caregivers, nurses, volunteers and seniors to raise chicken from the scratch: coop building, chicken raising, chicken holding. She also shared the benefits of living with chicken and hen's gentle power. They even named every chicken. Currently they have five "chicken doctors" at the Happy Farm. The chicken has become important partners at the daycare center for the seniors.

The essence of Hen-therapy is to channel in the seniors' life experiences and their emotional connection with animals. Seniors can have modest labor to maintain physical wellfunctioning and are able to find a focus in life. Most importantly, they have company. Their loneliness can be reduced. These "chicken doctors" will also produce eggs which can be consumed by the seniors at the daycare center.

#### Cathay's anti-fraud team helps protect seniors' assets

Cathay Life Insurance's volunteers worked jointly with local police stations and village/ neighborhood chiefs throughout Taiwan to launch anti-fraud program. Cathay's volunteers shared the knowledge about fraudulent practices. They played a board game to teach the seniors about the fraudulent tactics and helped protect their savings. Cathay volunteers also taught the seniors that they should either seek help from friends or families or discuss with neighbors when they



Cathay launched Dream Project for Seniors for TCGS' retired teachers.

received fraudulent calls so as to reduce the risk of losing their money. Currently a lot of seniors live alone. They have no one to seek help when receiving fraudulent calls and may fall into trap. Cathay volunteers taught seniors how to protect themselves through the playing of board game. Cathay volunteers held 72 anti-fraudulent events in 2021, servicing nearly 2000 seniors. A Cathay volunteer praised that the board game feels very close to the real situation and the script from the game can be used to dissuade people from falling to the trap. A colleague from Cathay Customer Service shared their experiences: we would put ourselves into shoes when receiving a claim application from a senior client. We would raise questions and observe how they react. If we feel something is not right, we would proactively contact their children to confirm the situation. This is what we should do.

#### Cathay worked with Taichung Girls' Senior High School's retired teachers to initiate a dream project for seniors

Cathay Charity Foundation worked with the TCGS Cultural Foundation initiating Teacher Once More, a dream project for TCGS's retired teachers at Hotel National in Taichung. The event invited 20 teachers at age 70 in average who had retired more than 10 years and the alumni who had graduated more than 20 years for a teacher and student reunion.

According to the Director-General of Cathay Charity Foundation Mau-Chih Chung, Cathay initiated the Happy Farm project in 2019 to help the seniors in communities, and the Foundation particularly worked with the TCGS Cultural Foundation to initiate the "Seniors' Dream Project" for retired teachers. Cathay would like to gradually spread the power of dream to different generations.

Teacher Once More was the first round of the Seniors' Dream Project. This event realized the dream for TCGS's teachers to see their old colleagues and students again. Happiness is bringing happiness to others. Cathay pulled of a successful event with this long-term concept, leaving sweet memories for all the attending teachers and students.

Cathay Happy Farm's Hen-therapy Program aims at bringing more resources to the seniors living in the remote country so that they can live a fabulous with dignity. Anti-fraud board games were meant to help the seniors to protect their life savings. The Seniors' Dream Project allow retired people to share about their life in the school and at workplace with others. They can recollect the stories from the past and interact with other retirees. Cathay Charity Foundation believes in the spirit of Spreading Happiness and Hope and will continue to support diverse and innovative causes, providing the activities and venues for seniors to enjoy a happy life. This will become an important need as Taiwan has become an aging society.

Cathay Charity Foundation donates 700 Andrew's food boxes to help the underprivileged

Organized by | Cathay Charity Foundation

uring the Leve 3 Alert, many marginalized households were desperate in need of help. Cathay Charity Foundation cooperated with Andrew Charity Association's Food Bank to donate 700 boxes of food. Each box was worth of NT\$1000, containing rice, oil, noodles, instant noodles, long-life milk and other staples. It was enough for a household at the marginalized line

to maintain their life temporarily. Furthermore, Cathay also assigned volunteers to deliver food boxes to unemployed people, seniors living alone, and the under-privileged households under the coordination of New Taipei City, Hualien and Taitung's social bureaus for them to go through the difficult time.



Cathay purchased 700 Andrew's food boxes and delivered them to the Social Affairs Bureau at New Taipei City.

## **Best Wishes from the Bottom of Heart**

Cathay purchases 1000 gift boxes from Sheltered Workshop for the Blind and sends them to Bornanew Youth Caring Association

Organized by | Cathay Charity Foundation



The Director-General of Cathay Charity Foundation Mau-Chih Chung donated 1,000 gift boxes to the Bornanew Youth Caring Association.

any under-privileged communities **V** Ireceived huge impact during the pandemic. Cathay Charity Foundation purchased the Mid-Autumn gift boxes from the Sheltered Workshop for the Blind through Cathay's shopping platform, and sent these gift boxes to the kids at the Bornanew Youth Caring Association as their best wishes for the holiday.

The Chairman of the Foundation for the Blind Pang-Jung Hsieh said he was very grateful for the purchase and this act brought hope to the youngsters at the facility. The Secretary of the Bornanew Youth Caring Association Yuan-Kai said

Volunteer Projects × Passing Love Forward

he was touched by the kindness. He hoped the support from outside world will provide more resources for these kids and their families so that they can have better development in the future.

The Director-General of Cathay Charity Foundation Mau-Chih Chung said the Passing Love Forward program brought a new opportunity for charity partnership. This cause allowed work opportunities for the Shelter's workers and brought hope and warmth to the youth at the Caring Association. Going forward, Cathay will continue to support the public interest groups to carry out their missions and serve more people in need.

## **Cathay Charity Foundation**

## 2021 Income and Expenditure Report and Historical Spending

#### Income for 2021

ltem	Amount (USD)
Income from donation	752,976
Income from interest	68,974
Income from dividend	379,046
Other income	10,815
Total	1,211,810

#### Expenditure for 2021

Item	Amount (USD)
Child and Junior welfare	359,930
Senior welfare	23,254
Welfare for the disabled	36,877
Subsidy for low-income households	82,530
Scholarship for financially challenged students	105,055
Volunteer services	759
Other social welfare	109,615
Social and environmental care	236,667
Administrative Expenditure	29,116
Total	983,801

## **Historical Spending**

Year	Amount (USD)
1980-1991	7,684,023
1992-2001	10,422,343
2002-2011	16,412,983
2012-2020	12,576,243
2021	983,801
Total	48,079,393

## Cathay United Bank Foundation 2021 Income and Expenditure Report and Historical Spending

#### Income for 2021

ltem	Amount (USD)
Income from interest	150,388
Income from rent	241,760
Income from security investment	680,139
Income from donation	1,129,675
Other	46,899
Total	2,248,862

## Expenditure for 2021

ltem	Amount (USD)
Charity and Public Welfare	923,859
Art Center	270,800
Operational cost	250,230
Total	1,444,889

## **Historical Spending**

Year	Amount (USD)
1980-1991	4,497,873
1992-2001	9,396,575
2002-2011	10,337,094
2012-2020	11,452,485
2021	1,444,889
Total	37,128,917

## **Cathay Real Estate Foundation** 2021 Income and Expenditure Report and Historical Spending

#### Income for 2021

ltem	Amount (USD)
Income from interest	57,639
Cash dividend	113,464
Other income	10,815
Income from donation	54,074
Income from investment	98,120
Total	334,111

Historical Spending	
ltem	Amount (USD)
1983 ~ 1991	5,499,557
1992 ~ 2001	5,758,886
2002 ~ 2011	5,329,516
2012 ~ 2020	4,177,048
2021	332,222
Total	21,097,229

## Expenditure for 2021

ltem	Amount (USD)
Lin Yuan Libraries	237,893
In-library talent courses	5,076
Events organized across Cathay Charity Group	37,851
Sponsoring events	14,549
Operational cost and other	36,853
Total	332,222

## Cathay General Hospital and Its Staff Work Hard Against COVID in One Accord to Fulfill Its Social Responsibility



Cathay General Hospital's entire staff were mobilized to fight against COVID.

For the past two years, the COVID-19 pandemic has raged the entire world. All of the staff at Cathay General Hospital guarded at the front line with various preventive measures. Cathay Hospital set up large vaccination stations to protect the health of the communities. In regard of its international causes, Cathay wasn't able to send delegates abroad for medical aid missions, but still provided assistance through remote sessions and donation of resources.

# Large vaccination stations for COVID protection

Local infections broke out since May 2021 and the National Alert was increased to Level 3. In response to the measures imposed by the Central Epidemic Command Center, Cathay General Hospital carried out effective cross-function integration, including increasing negative pressure isolation wards, establishing dedicated intensive care unit, setting up positive pressure operating room with a negative pressure anteroom, setting up outdoor screening stations, launching outdoor dispensing of refillable prescription and remote consultation. Cathay also allocated manpower to support quarantine hotels in Taipei. All of Cathay's staff spared no efforts in this battle against COVID.

Meanwhile, in coordination with the launch of the national vaccination program, Cathay Hospital

mobilized all of their health care professionals and administrative staff to support Taipei City Government in the set-up of large vaccination stations. Lots of thoughts and efforts were made to perfect the details, from venue selection, flow line design, to IT and internet installation. The stations also adopted accessible design. The staff made every effort to lift all electric cords and cables above the ground and hang them in the air, intending to create a friendly environment for seniors and physically challenged people. All of the processes were digitalized to cut short the wait time. These processes included TOCC (Travel History, Occupation, Contact, Cluster) verification and appointment qualification, QR Code for online health evaluation questionnaire for expedited consultation. In addition, the stations imposed smart departure control to ensure each person who received vaccinations would stay for 15 minutes for observation before leaving the venue. The onsite personnel received lots of positive comments and recognition because of their caring guidance and help. At this intense moment when the pandemic made people busy and nervous, a simple word of thanks and encouragement could convey much warmth and recognition for our staff. As of the end of 2021, Cathay General Hospital had provided more than 100 sessions of vaccination, vaccinated to more than 53,000 people and received 97.7% of satisfaction rate with an average score of 4.9 (with 5 as full score) for Cathay's efficient and safe vaccination service. The digitalized vaccination station at Xingan Elementary School received the National Healthcare Quality Award in Smart Medical Solutions by the Joint Commission of Taiwan.

#### Keeping company with the hospitalized COVID patients, Cathay builds strong doctor-patient relationship

Many people were forced to leave their homes to stay in the wards when they became confirmed cases. They felt alone and might have developed mental issues, because they couldn't see their families or friends and they also had a lot of questions. At this time, the medical staff were the only contact they could have. In addition to the best healthcare, Cathay General Hospital combined resources from public and private sectors, such as social workers, to provide holistic care for people who could gain health again and return to their neighborhoods. It took a lot of time and efforts to put on and put off the protective gear. Cathay's medical staff made the best use of each visit by taking time to listen to the patients' concerns and their joy when they recovered. Virtual meetings through digital devices were provided for patients to see their families, and even used for terminal situations. These measures might be more time-consuming, but Cathay aimed at providing the comfort to each restless soul. At the same time, Cathay was grateful for the general public and medical workers for joining the course together and donating lots of resources, food and drinks for those who were fighting at the front line. Each simple word of thanks and encouragement spirited up our medical team and supported them to keep doing what they were doing.



Cathay's medical staff put on the heavy protective gear to take care of patients carefully, and build strong relationships with patients.

#### Virtual meetings sustained Cathay's international causes

#### - Continuing the Health Information Management Efficiency Enhancement Project in Paraguay

Over the years, Cathay General Hospital has been supporting Paraguay to enhance their health information management. Such deed had not only received recognition from the Paraguayan president and its Ministry of Health, but also become a milestone of digitalized medical service in Latin America. The excellent results helped Cathay wining its 4th Friend of Foreign Service Medal granted by the Ministry of Foreign Affairs on Feb. 19, 2022.

Since 2014, Cathay General Hospital, under the partnership with the International Cooperation and Development Fund, has started conducting the Health Information Management Efficiency Enhancement Project in Paraguay, helping Paraguay's hospitals establish medical information integrated system. Currently, this IT system has been introduced to 72 local medical institutions spanning 13 provinces. Local medical professionals using this system for data management and consultation were able to increase the number of patients they served by two times each month and the waiting time was largely reduced to 0.9 hours from 2.5 hours. The Project is expected to be expanded nationwide so that the medical service for Paraguayan people will be enhanced. Paraguay's success story can even be duplicated and applied to other Central and Southern American countries in the future. The enhanced medical quality and services by this Project received raves and recognition from the Paraguayan Government. The president of Paraguay published a film about this Project in his Twitter and Facebook accounts to share this

#### achievement with the public.

#### - Giving long-term support to Fiji to improve local medical quality

Cathay General Hospital has participated in the Medical Cooperation Program in Pacific Friendly Countries commissioned by the Ministry of Foreign conducted 127 cases of surgeries and served more than 5,700 patients in Fiji. This cause had been highly recognized by local people.

Cathay's medical missions to Fiji were called off in 2021 due to the pandemic. It wasn't convenient to provide on-site medical help. Cathay General Hospital conducted virtual meetings to help the other end establishing remote medical training and virtual medical system. By giving online demonstration of surgery, remote consultation



Medal by the Ministry of Foreign Affairs on Feb. 19, 2021.

and case study, Cathay continued to provide education and exchanges with local medical staff for them to better their skills. In addition, Cathay donated medical supply for COVID-19 prevention, treatment and prevention for chronic diseases based on their needs. Cathay also donated instrument set for laparoscopy, mobile surgical lights, and surgical beds to help boost local medical quality as well as to serve as preparation for the surgeries by the medical missions. Furthermore, Cathay worked with Taiwan's Repre-sentative Office in Fiji to provide health education in COVID-19 prevention and chronic diseases by giving out personal hygiene products and pamphlets. The event was co-organized by the Yat Sen Primary School, Health Centers and Labasa Hospital to benefit the local prevention

Cathay General Hospital was granted the Friend of Foreign Service

## Where Hope Starts

Love is a gift from the universe Whose laws amaze people. No need to doubt, no need to fear, give out your love with all you have! Give love, and you will receive love, no matter in which form and at which time. Life is short but love has power. There is no need to count. Just experience and give out your love. The river of time will push you to a future full of hope and blessing.

